	Quality System Manual COMPANY QUALITY POLICY	ATTACHMENT	A
		MQ 01 Edition	Page 1 of 2
		Rev. 00	06 th March 2018

The Management of **EKD PROJECT S.r.l.** is convinced that for this purpose the choice made to seek excellence in customer satisfaction through the optimization of the performance of company resources at all levels of the company is fundamental.

Therefore the **Quality Policy** constitutes one of the elements of the **EKD PROJECT S.r.l.** and it is pursued, concurrently with the other corporate objectives, by the General Management.


The purpose of this policy is to satisfy the needs of the customer, both in the sense of the term "internal" and with a view to marketing a **technologically, qualitatively and economically competitive product**.

To **achieve this goal**, the management of **EKD PROJECT S.r.l.** tip:

- the application and systematic review of its Quality Management System;
- the reduction of product non-conformities and customer complaints;
- the involvement of all company personnel, in order to encourage the maximum expression of ideas and proposals in every area of work;
- the development of professional competence at all levels;
- to increase the operational efficiency of the processes to make them faster and cheaper;
- to increase the level of customer service;
- compliance with the laws and regulations in force for the product, service, health, safety and the environment.

The **guidelines** for achieving the goal are as follows:

- establish, maintain and progressively improve a company management system for quality in compliance with the UNI EN ISO 9001: 2015 and IATF16949: 2016 standards;
- implement training and training programs for staff at all company levels, to spread the culture of Quality and provide the skills necessary for the success of the Company;
- prevent non-conformities by constantly improving processes;
- involve Suppliers in the process of continuous improvement of products and services;
- define specific projects in the various company areas, aimed at implementing the policy for continuous improvement;
- periodically review the objectives and progress of projects to assess their adequacy and effectiveness.

	Quality System Manual COMPANY QUALITY POLICY	ATTACHMENT	A
		MQ 01 Edition	Page 2 of 2
		Rev. 00	06 th March 2018

The Management undertakes to:

- take an active role in the promotion and guidance of all activities that have an influence on the improvement of Quality;
- satisfy customer requirements and any applicable mandatory requirements (standards, directives, Legislative Decree, etc.);
- meet the requirements of the reference legislation (UNI EN ISO 9001: 2015 and IATF 16949: 2016);
- continuously improve the products, services and the quality system adopted;
- define and periodically update the quality objectives and the quality policy itself;
- build a modus operandi that progressively integrates the Company more and more with its customers and suppliers, so that **EKD PROJECT S.r.l.** you become a real partner of both;
- improve the definition of tasks and responsibilities within the company organization;
- promote effective personnel training and education policies;
- guarantee a pro-active approach to "customer satisfaction";
- guarantee the necessary human, material and financial resources in order to achieve and improve all the activities described above.

The Management and all the staff of **EKD PROJECT S.r.l.** they are responsible, for the areas of competence, for the achievement of the pre-established objectives and Quality targets.

This Quality Policy, taking into account the changes that may occur in the social, regulatory and technical context of reference, will be reviewed at least annually in order to ensure that it remains relevant and appropriate to the organization.

The Quality Policy is made available to all interested parties who interact with the company and to all those who request it; it is communicated, in particular, to all employees so that they can always have full awareness of each person's duties.

06th March 2018

General Management